

## QUALITY POLICY STATEMENT

Freeway Medical acknowledges the importance of quality within our business and we strive to provide our customers with products and services which meet and even exceeds their expectations to help us reach our goal of being our customers preferred business partner in the design, manufacture and supply of medical furniture and medical furniture equipment. In doing so Freeway will also ensure it meets any applicable statutory and regulatory requirements.

The Top Management will endeavour to lead by example and will give complete commitment and allocate the necessary resources to the Quality Management System with the objective of:

- ❖ Being committed to continuous improvement through our Quality Management System which provides a framework for ensuring we improve our performance.
- ❖ An emphasis on Customer service and enhancing Customer satisfaction by delivering on time in full.
- ❖ Recognising the importance of the involvement and participation of the entire workforce and developing their full potential to help fulfil our customer's requirements.
- ❖ Encouraging best practices to reduce non-conformances.
- ❖ Periodically reviewing the Quality Management System and its processes to identify opportunities for improvement to ensure its alignment with our customer's requirements.

Name: N. JONES

Signed: 

Position: DIRECTOR

Date: 15.5.2024